



Tips for Providers: Providing and Coordinating Early Intervention Services Through the Phone, Tablet, or Computer

What to say to families:

**The COVID-19 virus has changed life for all of us.
Mostly, we want you and your family to stay healthy!
And, we want to continue to help you and your family learn.**

To do that we are:

- **Conducting all of our service coordination and home visits through technology.** This means that we will use video-conferencing or the telephone to talk to you and whoever else you want to participate on a call/videoconference. This service delivery model works well when we are unable to see you and your child in person.
- **Making sure you feel comfortable with this way of talking to us about helping your child learn.** We want to help your family and not cause any additional stress.
- **Providing information and education to you about your child's learning needs and your service needs through whatever way you are most comfortable.** We just won't be in your home, but we promise we will stay in close contact with you.



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